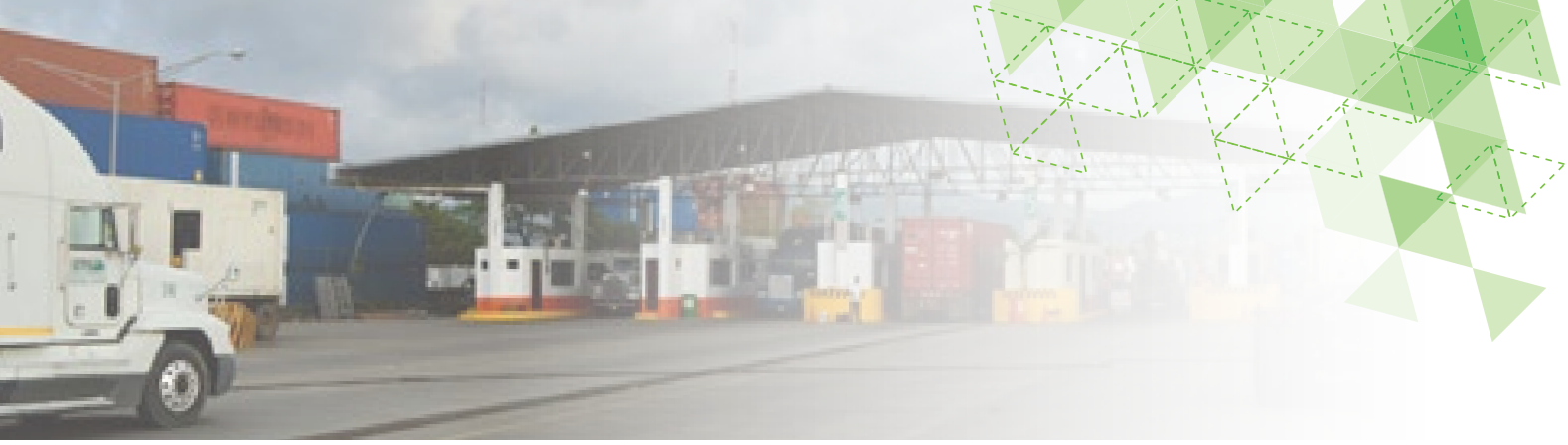

OBSERVED PROBLEMS, SOLUTIONS AND RESULTS

PROBLEM 1

Invoices finalized prematurely and not including any new charges and rates have been incorrectly calculated.

SOLUTION: Invoices for Cash customers will not be finalized until draft has previously been printed and presented the customer for accuracy.

RESULT: Issuance of credit notes is expected to be reduced by 60%.

PROBLEM 2

Traceability and audit paper trail is not clearly defined. There is an exorbitant amount of paperwork kept at the end of each invoice cycle.

SOLUTION: Warehousing of required paperwork project will be implemented. The only required hard copy papers needed will be The Boleta de Entrega and DUA document. All other documents have been eliminated or can be scanned. A document imaging solution was put in place for audit trail purposes.

RESULT: This gave the terminal increased office space and reduced effort in tracking.

PROBLEM 3

Dealing with tax authorities is time consuming and requires two full time employees.

SOLUTION: The processes in working with tax authorities will be completely replaced by a web service into N4. Bonded transfers will remain a manual data function. Consequence

RESULT: The 2 full time employees have been reassigned.

PROBLEM 4

127,000 invoices were generated against 425,000 TEU count caused by a complex tariff structure that only included 4 TEU per invoice.

SOLUTION: Tariffs were reviewed and consolidated.

RESULT: Fewer invoices are being produced and each invoice covers more containers.

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Navis provides operational technologies that unlock greater performance and efficiency for our customers, the world's leading terminal operators. The Navis N4 terminal operating system (TOS) represents more than 25 years of experience and innovation that enables terminals to optimize their operations and move cargo smarter, faster and more efficiently. As an industry leading technology, more than 250 container terminals worldwide have partnered with Navis to improve performance, reduce costs and minimize risk.